How to Manage Your Stafford County Historical Society Membership

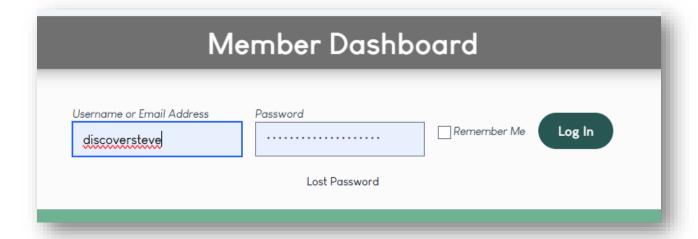
The instructions below should help you track and manage your Stafford County Historical Society membership. But, if you have questions or problems we're happy to help. Contact us at admin@discoverstafford.org.

Step 1: Click on Dashboard

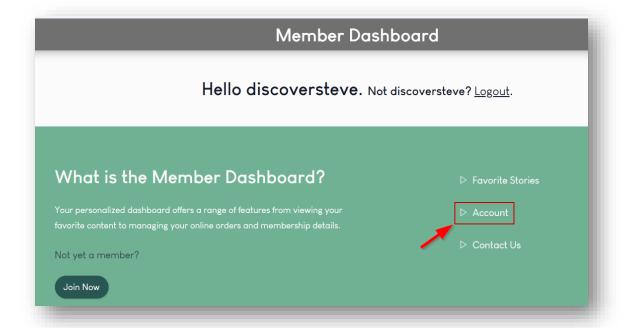


Step 2: Login to Discover Stafford

When you joined the Stafford County Historical Society, you should have created a username/password for the website. If you don't remember your userid or password, click on "Lost Password" to reset your login.

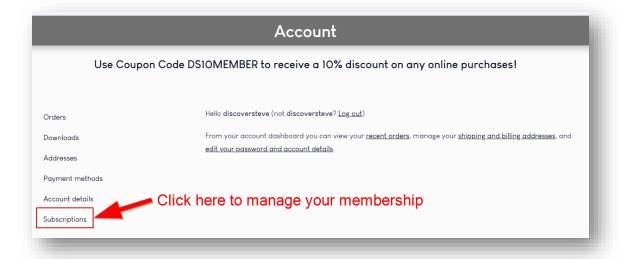


Step 3: Click on Account

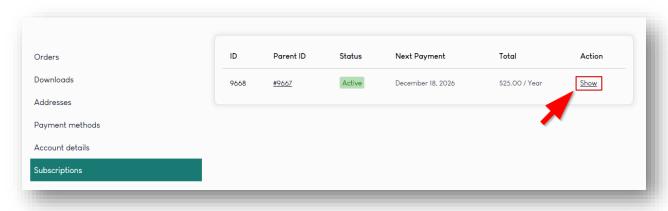


Step 4: Click on Subscriptions

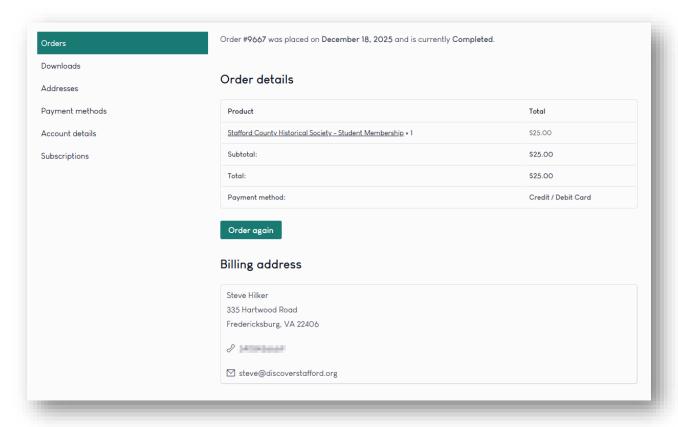
Memberships in the Stafford County Historical Society are processed as yearly subscriptions (unless you purchase an Individual Lifetime membership which has no renewal/expiration date).



You will then see your membership listed:



Clicking on the "Parent ID" link will display details on the original order when you became a member:



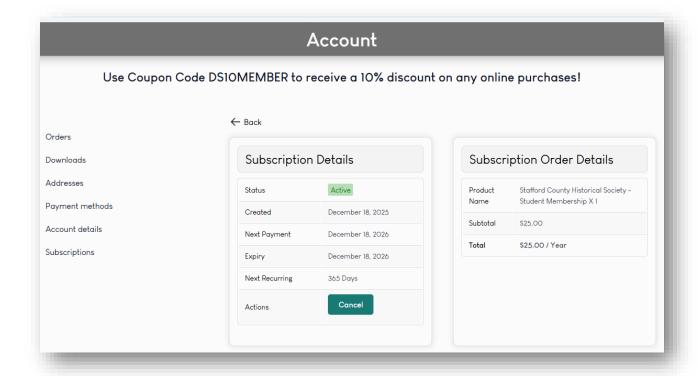
Clicking on the "Show" link displays details on your membership.

Subscription Details Fields

- Status shows if your membership is active, expired, or cancelled.
- Created date when your membership started
- Next Payment memberships renew yearly on their anniversary date. The next payment date will be one year from the last payment date.
- Expiry the date your membership will stop if you do not renew.
- Next Recurring number of days till your membership renews
- Actions Cancel is the only option. It is used to cancel the auto-renewal payment (see below for more details).

Subscription Order Details

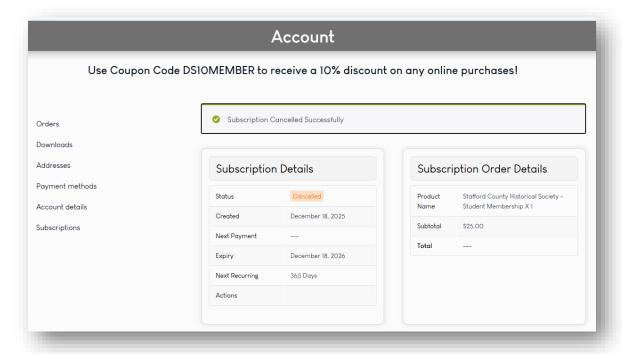
- Product Name shows your membership level
- Subtotal amount paid for your membership
- Total amount that will be billed when your membership auto-renews



Cancelling Your Auto-Renewal

Memberships are set to auto-renew unless you select the CANCEL option under the Subscription Details. Using Cancel will cancel your membership auto-renewal. It does not change the current membership or expiration date.

After clicking "Cancel" you will see:



A cancelled membership will display as "Cancelled" with no next payment date or amount:

